

## WARRANTY AND CONSUMER GUARANTEE

Barbeques Galore Warranty is provided in addition to other rights and remedies as set out below under 'Consumer Guarantees'.

### Warranty Term

Subject to the conditions set out below, this product is warranted to the purchaser to be free from defects in workmanship and materials from the date of purchase for the terms specified below.

### 5 YEARS

- Barbeque Frame (Firebox) and Roasting Hood (excludes paint fading / discolouration)
- Burners, valves, hose and regulator
- Cooking grills
- Thermoset Resin and Plastic components (excludes fading / discolouration)
- All other components, except:

### 2 YEARS

- Separately purchased Ziegler & Brown cart or stand

### Warranty Conditions

1. Barbeques Galore warranty is non transferable and is limited to the original purchaser.
2. Satisfactory proof of the purchase (as defined in the Competition and Consumer Act 2010 (CCA)) must be furnished at the time of notification of the defect for a claim under this warranty to be enforceable.
3. This warranty covers all parts found to be defective in workmanship and/or materials during the warranty period. Barbeques Galore total liability in respect of a claim by a consumer under the CCA for a minor problem (as defined in the CCA) with a product is limited, at our option, to providing the consumer with a refund, replacement product or repairing the product.
4. For major failures (as the term is defined in the CCA) you are entitled to a replacement or refund and for compensation for any other reasonably foreseeable loss or damage.
5. To implement this warranty, please return the product to the place of purchase or nominated service agent, otherwise a service call out fee will be charged and refunded if claim is warrantable.

## Warranty Exclusions

1. This warranty will be void and accordingly no claim of any nature will be enforceable if the product has not been assembled, installed or operated according to the instructions, or has been subject to abuse, improperly treated, neglected and/or if any repairs, maintenance or service has been done by an unauthorised person.
2. This warranty does not cover
  - Surface corrosion, fading or discoloration due to improper care or lack of maintenance. Consult the instruction manual and your place of purchase for care and maintenance instructions
  - Commercial use
  - Claims arising from damage caused by abrasive chemical cleaners, heat discoloration, long term direct exposure to the elements or fat fires

## Consumer Guarantee

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Subject to the above paragraphs, all express or implied representations, conditions, statutory guarantees, warranties and provisions (whether based on statute, common law or otherwise), relating to this warranty, that are not contained in it, are excluded to the fullest extent permitted by law.

Nothing in this warranty excludes, restricts or modifies any condition, warranty, statutory guarantee, right or remedy, implied or imposed by common law, statute or regulation, which cannot be lawfully excluded, restricted or modified.

For Customer Reference (file in a safe place )

Purchased from \_\_\_\_\_

Date Purchased \_\_\_\_/\_\_\_\_/\_\_\_\_ Record Serial Number \_\_\_\_\_

N.B Satisfactory proof of purchase like your sales docket must be kept for any claim under this warranty to be enforceable.  
Service Contact Point – Please contact your place of purchase for warranty repairs or service.

BRANCHES AUSTRALIA WIDE  
Barbeques Galore Limited  
Building A2, Campus Business Park, 350-374 Parramatta Road  
Homebush, NSW 2140 AUSTRALIA  
Telephone 1300 301 392  
e-mail: CSR1@bbqgalore.com.au  
www.barbequesgalore.com.au